

E-01345A-11-0224



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

2013 MAR 14 A 9:24

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion

No. 2013 - 109385

Date: 3/13/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Deborah

Dugger

Account Name:

Deborah Dugger

Home: (000) 000-0000

Street:

Work:

City:

Payson

CBR:

State:

AZ

Zip: 85541

is: E-Mail

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

*****E-01345A-11-0224*****

OPPOSE

From: Deborah Dugger [mailto:~]

Sent: Tuesday, March 12, 2013 12:47 PM

To: Utilities Div - Mailbox

Subject: Need to make Utilities more responsive to medical needs..

My name is Deb Dugger..I live in a building full of seniors with limited incomes and pay the highest electric bills in the building..I run two compressors at night..I have a bipap machine and am on oxygen at night. I know this costs at least fifty dollars a month just to live with this dis ability. The criteria for their (APS)..for approval for help is designated only for for 24 hour usage for oxygen which isn't enough for Adults with respiratory problems. This criteria needs to be recognizing the adult population with a discount for having to run compressors at night just to breath. I qualify to live in this low income building but due t o high medicine costs and medical bills, and cost of using respiratory equipment at night makes it impossible to make ends meet PLEASE don not grant APS any more rate increases no matter what until they recognize medical need. There medical need program is a sham and only people ready for a convalescent home..would qualify. It is a bandaid for the real need here in Arizona. PLEASE do what is needed to help Arizona seniors. Take back their agregious..nolice of punishing Arizona seniors for not being able to breath at night. Sincerely Dborah Dugger

End of Complaint

Utilities' Response:

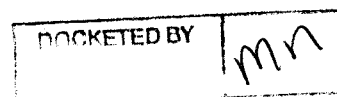
Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Arizona Corporation Commission
DOCKETED

MAR 14 2013



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Date Completed: 3/13/2013

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